

Telehealth Billing Grid as of 4/14/2020

Payer	Effective Date	Start to Bill Date	End Date	Codes	Modifiers	Comments
Aetna	4/2/2020		6/4/2020	97161-97164 97110 97112 97116 97535 97755 97760 97761	POS 02 GT or 95	Must be two-way synchronous (real-time) audiovisual service
Anthem	3/17/2020		Until Further Notice	97161-97164 97110 97112 97116 97530 97535 97750 97755 97760 97761	POS 02 GT or 95	Waiving member cost sharing. Paid at regular rates.
Blue Shield	3/17/2020		Till End of PHE	97161-97164 97110 97112 97116 97530 97535 97750 97755 97760 97761	POS 02 No modifier	Established patients, normal authorizations apply
Cigna	3/2/2020	4/6/2020	5/31/2020	97161-97164 97110 97112 97116 97535 97750 97755 97760 97761	POS 11 GQ + GT or 95	Standard fee schedule. 97110 2 unit max.
MedRisk			None listed	97161-97164 97110 97112 97116 97530 97750	POS 02 No modifier	

Telehealth Billing Grid as of 4/14/2020

Payer	Effective Date	Start to Bill Date	End Date	Codes	Modifiers	Comments
Medicare	3/6/2020	4/1/2020		97161-97168 97110 97112 97116 97535 97750 97755 97760 97761 92521-92524 92507 98966-98968 G2061 G2062 G2063	POS 02 GP POS 11 or 12 CR & GP	3 Types of Medicare Virtual Services -Telehealth -Virtual Check-Ins (Phone+) -E-Visits Regular codes & payment Phone codes - not yet priced Once per 7 calendar days, billed at end. Existing patients only. Pays ~\$12, ~\$22 or ~\$34
OneCall			None listed	97161-97164 97110 97112 97116 97530 97750	POS 02 No modifier	
Tricare	3/6/2020	4/1/2020	No end date Covered since July 2017	97161-97168 97110 97112 97116 97530 97750 97760 97761 97763	POS 02 GT	No PTA
TriWest			None listed	97161-97168 97110 97112 97116 97530 97535 97750 97755 97760 97763	POS 02 GT	
United HC	3/18/2020		6/18/2020	97161 - 97168 97110 97112 97116 97530 97535 97750 97755 97760 97761	POS 11 95	